CCS Laulima Directors Committee

CCS Office
3355-J N Arlington Heights Rd Arlington Heights, IL 60004
January 26, 2017
9:30 AM

Call to Order: Matt Womack called the meeting to order at 9:33 AM.

Roll Call: S. Murray, Algonquin; D. McNulty, Cary; M. Womack, Ela; S. Davis, Fremont; A. Todd, Prospect Heights; R. Wolf, Winnetka; C. Dolin, Zion-Benton

Also present: R. Malinowski, CCS; B. Stoneburner, CCS; M. Stockton, Quipu

Public Comment: None

R. Malinowski indicated she did not note an adjourn time for December 6th meeting. Agreement to list adjourn time as approximately 1pm in minutes.

Todd MOVED, Davis SECONDED;

Approval of the Minutes of December 6, 2016

Review Consultant Report:

M. Womack took a moment to thank everyone at the libraries, technical groups and Melissa for their hard work, which began last summer. Due to the strong effort everyone put in there was a lot of information to review to help with the project.

M. Stockton from Quipu touched upon key highlights of her final report. She was impressed with the amount of time everyone put into project, there was a strong representation of CCS with a lot of people involved.

RFP process summary - 27 total meetings with vendors. Both vendors were very responsive to CCS through process, on par with each other, both easy to work with. Created questions lists and questions were covered. Melissa pulled representative comments for each vendor in each section to include in report. Submitted separate file of all comments and scores that was sent to directors.

Reference checks - these went as expected. R.Malinowski spoke with directors and in some cases received. Interested in Polaris to see if customer service has improved, and most feedback was positive re Polaris customer service. Feedback is Polaris' billing and invoice processing has declined since buy out. Billing was most negative shared on either vendor side.

Most reference responses regarding SirsiDynix customer service feedback was "satisfied". One reference indicated poor customer service from SD once they did not renew contract with them. One reference that had moved from Polaris to Symphony indicated the exit service from Polaris

was not great, but it was shortly after their buy out. Seemed to indicate exit services with Innovative wasn't very good.

Cost sheet – M. Stockton reviewed the cost sheet handed out at the meeting and indicated she tried to make apple to apple comparison and listed same services for each vendor. Keep in mind that pricing will be negotiated and we will receive additional discounts. M. Womack commented that year to year costs are very close between two vendors and that more work goes into moving into a new system than re-implementation. Additional negotiations regarding pricing will be next steps. Melissa listed some notable differences between two vendors.

Web-based staff interface - A. Todd asked about difference between web based and not. Melissa feels big difference is the two vendors focus on products. Big difference between vendors is their web based features. Polaris is focusing web base development on Circulation (LEAP), do not have web based for Acquisitions, Cataloging and Serials. SD does with Cataloging, Acquisitions and Circulation but not 100% on any. Polaris only focusing on completing Circulation first then focus on other areas.

Mobile Circ - There was discussion around the differences with mobile circ between two vendors.

Decision Points – discussed corporate culture and vendor relationship differences between two vendors.

Discovery and Patron Experience – vendors are different about this. Polaris has PowerPAC, SD has Enterprise, Visibility, Book Mine… separate pieces instead of one product like Polaris.

E resource – Polaris put everything in PowerPAC, no need to add other products like SD. SD has more options with their system. Melissa like their E resource central. Searching of EBSCO database with our catalog is not available with Polaris. Can do this in SD Enterprise.

Reporting capabilities – Reporting is very different between two vendors. Do not have access to all data with SD but can with Polaris. However SD has BCA (not finished yet) but has sophisticated interface. Nothing like that in Polaris. Problem is it's still not done with SD. Polaris offers Simply Reports option with unlimited log in's with options to share with other libraries.

Conclusion – Question is really whether CCS sees enough benefit of a change to do the work to migrate or not. Scores are so close and not cut and dry because needs are met in different ways by each system. CCS needs to determine what needs are most important to them.

There was a lengthy and detailed discussion around the differences between, and merits of, the two vendors. Each director provided feedback from the team they led throughout the project. There was considerable time spent addressing additional questions, feedback and concerns that came up during the discussion, including around staff time, data clean up, data migration, patron impact, the desire for change and training.

After considerable discussion,

Dolin MOVED, Todd SECONDED to

RECOMMEND TO GOVERNING BOARD TO INITIATE NEGOTIATIONS WITH INNOVATE FOR POLARIS TO BE THE NEW CCS ILS.

Ayes: Davis, Dolin, McNulty, Murray, Todd, Wolf, Womack

Nays: None

MOTION CARRIED

M. Womack thanked the group again, and indicated that although there was lots of work still to come, in the end, he feels that moving to Polaris will help position CCS to move forward as an organization long-term.

There was discussion around what information to include in Governing Board packet and the need for a very robust training program to get all staff on board.

Todd MOTIONED, Dolin SECONDED to

ADJOURN THE MEETING

Passed by voice vote.

Meeting adjourned at 12:35 pm.