

Circulation/ILL Networking Session Agenda

May 14, 2020 (11:00am – 12:30 pm)

Meeting URL <https://us02web.zoom.us/j/86707857782?pwd=N2JOb09Ca2Y4bTY1ZGwrZ25lVWI2dz09>

Meeting ID: 867 0785 7782

Password: 793216

1. Safety and the Library (30 mins)
 - a. Will your library stop circulating certain types of materials (like canvas bags or cake pans)?
 - b. What types of PPE are you hoping to have for front-line staff? Will you be recommending they wear face shields in addition to masks?
 - c. Will your library be taking additional steps to disinfect materials in addition to the quarantine period?
 - d. How and where are you planning on quarantining returned materials?
 - e. Workflows for book drops and materials on hold?

2. Curbside Pickup and Re-Introducing Services (40 mins)
 - a. Who will be offering curbside pickup?
 - b. When are you planning on starting curbside pickup?
 - c. What will your process be?
 - d. Anyone have tips or suggestions on curbside pickup for libraries without drive-up windows?
 - e. Do any libraries have plans for re-opening the library to the public and, if so, when?

3. Assisting Patrons Remotely (15 mins)
 - a. Ideas on reaching out to/updating patrons who don't use email?
 - b. Ideas on spreading awareness of library applications and services?
 - c. Suggestions on working with ESL patrons, such as providing technology assistance?

4. Update on IMLS/Batelle study (5 mins)

