

PAS Technical Group Meeting  
September 16, 2021  
9:31am - 10:13am  
Virtual

Attendees: John Amundsen (WLK), Phil Collins (NBK), Kim Comerford (GVL), Ann Finstad (GCK), Becky Fyolek (CLK), Meg Golembiewski (PHK), Jason Katsion (DUK), Anne Kunzen (HUK), John Lavalie (DPK), Liz McClain (GCK), Melissa Morgan (WNK), Rebecca Oberhauser (CPQ), Alicia Parmele (ALK), Mona Reynolds (CPQ), Liz Steffensen (HUK), Mary Kay Stiff (NIK), Pam Strain (MJK), Kathleen Weiss (CCS).

Link to meeting recording: <https://youtu.be/dAshTqQ83VM>

1. **Call to Order**

Motioned by Ann Finstad (GCK), seconded by Alicia Parmele (ALK).

2. **Approval of Minutes from Prior Meeting**

Minutes were approved as written.

3. **Additions to the Agenda**

None.

4. **Officer Reports**

None.

5. **CCS staff reports**

**a. New CCS Website Available October 11, 2021**

K. Weiss (CCS) shared some details regarding the new CCS website, which combines all the CCS information on the web—the learning portal, online training courses, etc.—into a single location. This website will use the same login that members use to access the L2 website. This is possible because the new website utilizes the RAILS/L2 API to sync with L2 calendars and profiles; so information on the L2 website relevant to CCS will automatically update the CCS website. For example, if you update your organization's L2 profile, it will automatically update that info on the CCS site. CCS members are encouraged to ensure that library staff have access to their L2 login credentials and that staff L2 profiles are up to date, e.g., job titles, etc. The new website will feature a dashboard unique to each user, with options to bookmark commonly used

pages, bookmark and save meetings, and view open tickets. CCS is conducting usability testing of the new website with five library staff members next week. An upcoming webinar will provide an orientation of the new CCS website: “Meet the New CCS Website” on Thursday, October 14, 1:30-2:30 pm. <https://librarylearning.org/event/2021-10-14/meet-new-ccs-website>

#### **b. September 23, 2021 Vega Demo**

K. Weiss (CCS) stated that all are invited to attend a live demo of Vega Discover scheduled for Thursday, September 23, 10:00-11:00 am, presented by Innovative. Questions are highly encouraged. This training session will be recorded and shared.

<https://forms.office.com/r/4JRYEJL44R>

#### **c. Tour of Vega Discover**

In advance of the in-depth demo on September 23, K. Weiss (CCS) provided a brief introduction to Vega Discover.

#### **d. Usability & QA Testing for Vega Discover**

K. Weiss (CCS) gave an overview of study goals for remote usability testing plans for Vega Discover. Following study goals, K. Weiss (CCS) explained the remote usability test process. The process includes drafting a test plan, recruiting participants from beta libraries, conducting usability testing, debriefing after each usability test session with notetakers, summarizing the results in a report, sharing the report with the User Experience Advisory Group, and making a recommendation on whether to adopt Vega Discover. K. Weiss (CCS) also explained that library staff will perform quality assurance (QA) testing with Vega Discover. QA testing is used to prevent issues with software and to ensure great user experience for patrons by identifying bugs and functionality problems. With staff help, CCS has a working list of functionality and bugs to bring to Innovative. Bugs can be addressed earlier as we have found them before going live with Vega Discover. Patrons will not have to address these bugs or missing functionality because staff have uncovered the problem early. The first round of QA testing will have library staff ensuring they can locate, determine availability, locate a call number, and place a hold on various Type of Materials in Vega Discover. QA testing will be completed via a form shared in CCS News. There will be multiple rounds of QA testing.

#### **e. Reminder: Continuing Education: DEI Collection Development**

K. Weiss (CCS) reminded the meeting attendees of two exciting continuing education

opportunities

Auditing Your Collection for Diversity and Inclusion, presented by Sophie Kenney, Cathy Mori, and Katy Almendinger, Monday, Oct 18, 2021, 2:00-3:15 pm.

<https://librarylearning.org/event/2021-10-18/auditing-your-collection-diversity-and-inclusion-presented-sophie-kenney-cathy>

Building African American, African, and Caribbean Collections, Monday, Nov 15, 2:00-3:00 pm.

<https://librarylearning.org/event/2021-11-15/building-african-american-african-and-caribbean-collections>

6. **Open Discussion**

None.

7. **Adjournment**

Motioned by John Amundsen (WLK), seconded by Meg Golembiewski (PHK). Meeting adjourned at 10:13 am.

Next Meeting: December 9, 2021, 9:30am (Virtual)

Minutes by Jason Katsion (DUK)