

CCS Resources

CAMM

February 23, 2022

9:30 am



Support

- Open a ticket:
 - help.ccslib.org
 - help@ccslib.org
- Call CCS:
 - [847-483-8600](tel:847-483-8600)
 - <https://www.ccslib.org/contact-ccs>
- Emergency Support
 - Call 847-483-8600 x0
 - Connected to on-call staff

Communication

- CCS News
 - Sent every Friday
 - Sign up here!
- Listservs
 - cats@ccslib.org, systemstatus@ccslib.org
 - Acq, Circ, DEI, ILL, IT, PAS
- Tech emails
 - Example: lfktech@ccslib.org

Web Tools

- [CCS Website](#)
 - Policies
 - How To Procedures
 - Online Courses
 - Meeting & Training Calendar
- [Cataloger's Wiki](#)
- [Web Reports](#)

Training Opportunities

- CCS hosts quarterly training opportunities
 - Currently virtual
 - Posted [on L2](#) & [CCS Calendar](#)
 - Training suggestion? Let us know at help@ccslib.org!
- **1-on-1 sessions**
 - Email help@ccslib.org to schedule!
 - New manager orientations
 - Workflow discussions
 - Training on specific Polaris functions
 - Reports
 - And more!

Technical & Advisory Groups

- Meet quarterly
- Currently held virtually via Zoom
- Representation from each library
- Check the meeting schedule on the CCS calendar