

## IT Technical Group Minutes

December 20, 2022

Zoom

### Call to Order

Allen Bettig. called the meeting to order at 9:35 am.

### Roll Call

Attended the zoom meeting.

Algonquin Area Public Library District	Erin Maiero
Cary Area Public Library District	Linda Conn
Crystal Lake Public Library	Sonya Jimenez
Des Plaines Public Library	John Lavalie
Ela Area Public Library District	
Evanston Public Library	
Fox River Valley Public Library District	Erin P, John Sabala
Fremont Public Library District	
Glencoe Public Library	
Glenview Public Library	Allen Bettig
Grayslake Area Public Library	
Highland Park Public Library	
Huntley Area Public Library	
Indian Trails Public Library District	
Lake Forest Library	
Lake Villa Public Library District	
Lincolnwood Public Library District	Brian Wilson
McHenry Public Library District	Kevin Krewer
Morton Grove Public Library District	
Niles-Maine District Library	
Northbrook Public Library	
Palatine Public Library	
Park Ridge Public Library	Tim Brzny
Prospect Heights Public Library District	

Round Lake Area Public Library District	
Wilmette Public Library District	Christine Hightower, Michael Pocrnich
Winnetka-Northfield Public Library	Mark Swenson
Zion-Benton Public Library District	
CCS	Marcin Urbanski

### Acceptance of previous minutes

Minutes were accepted by unanimous consent.

### Reports of CCS Staff

Marcin reported on the following items:

- Windows 11 22H update - Polaris reported that there is a problem with a hanging connection but there is away to fix it in group policy. Microsoft is also working on a fix to this issue.
- CCS is moving to a new office location in July.

### Old Business

- None

### New Business

- Print Support other than TBS
  - WPL uses Envision ware for print and PC reservations
  - Most other libraries are using TBS
- Exacqvision Security System vendors
  - Allied Universal is a vendor used
- Signal Boosters
  - Glenview using a Verizon specific booster that hooks up to their network and the cell tower. They purchased this through Verizon and it is used for maintenance staff working in the basement
- Crystal Lake asked about cybersecurity training

- Glenview, Mchenry and several others use KnowBe4
  - The group discussed possibly inviting a KnowBe4 sales rep to future meeting for group rate
  - Winnetka uses Cofense for cybersecurity training
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- Glenview recommended Calling Post to send out emergency notifications to staff.

### Next Meeting Time

The next CCS meeting will be on March 21, 2023 @ 9:30am via zoom.

### Adjournment

Motion to adjourn was made and seconded. Motion passed unanimously @ 10:00 am.

Submitted by Kevin Krewer