

# CCS Member Update

January 18, 2024

# Agenda

- Welcome & Introductions
- CCS Projects
- Innovative and Polaris News
- CCS Training and Events
- Q&A

# CCS at GLAM

<https://publish.illinois.edu/glamjam/>

Volunteer for a panel on February 23 on the following topics:

- Working in Public Library Makerspaces
- Skills for Technical Services Success
- Hot Topics in Collection Development and Maintenance
- Or suggest a topic!

[complete this form](#)

# CCS Joins Find More Illinois

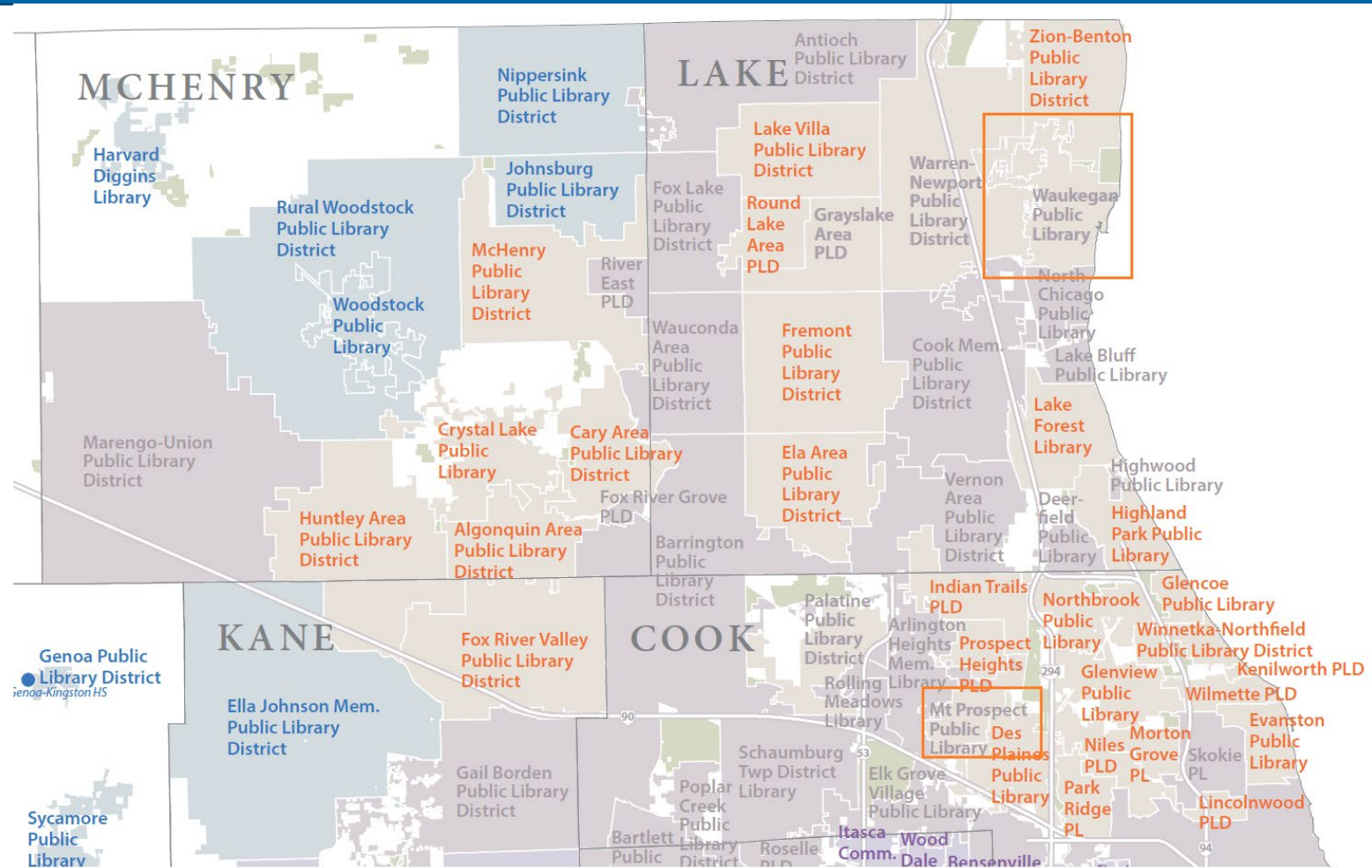
Your patrons will have access to over 1 million new titles!

- Key dates:
  - April: Training begins
  - May-August: Service launches for most libraries!



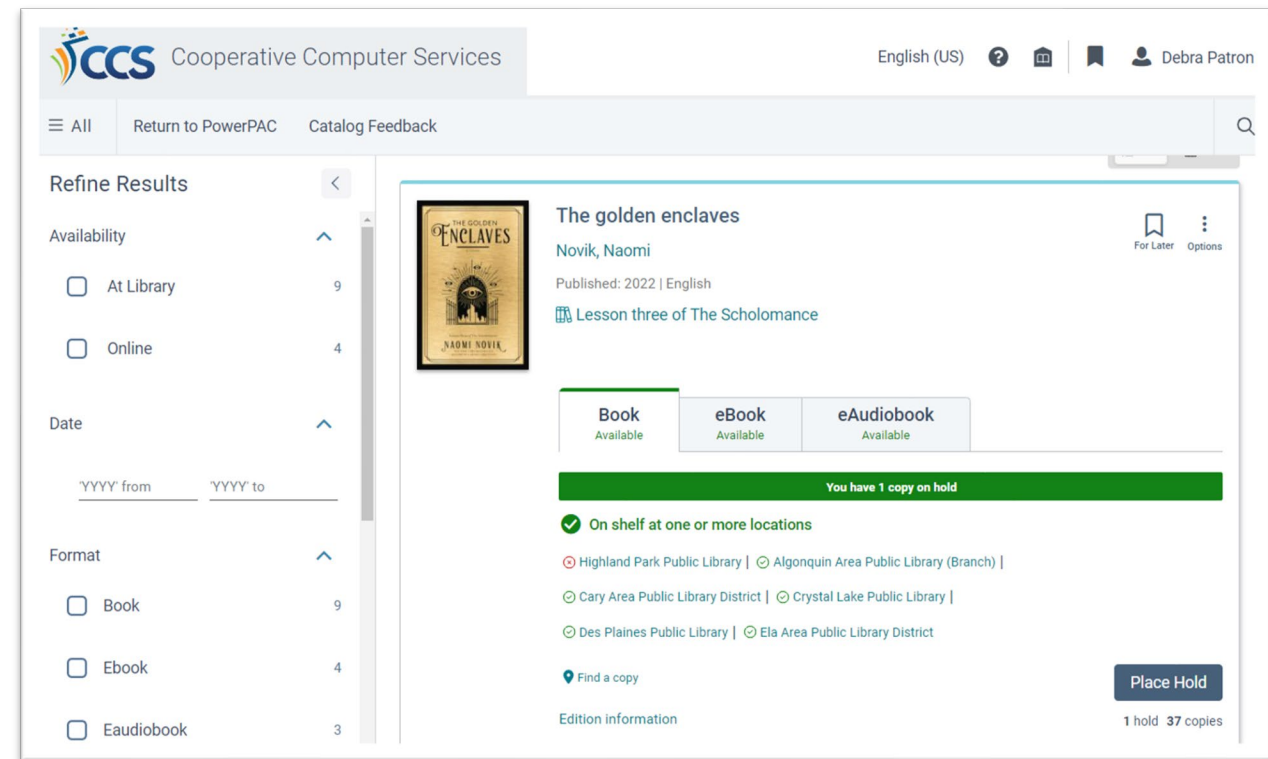
# Welcome Mt. Prospect and Waukegan

- Key dates:
  - September 28 (tentative): CCS libraries offline
  - October 1: Go live



# Vega Discover

- Several development blockers complete; a handful still outstanding
- 2024 UX testing planned to compare:
  - PowerPAC
  - Vega Discover
  - Aspen
  - Bibliocommons



# Leap Month

1. Technical services staff are a heterogeneous group
2. Leap's general usability is excellent
3. Efficiency is key
4. We love filters; stop clearing them
5. Leap Month helped CCS gather specific, actionable feedback for III developers from experts

# Polaris Upgrades

Upgrade to Polaris 7.5 scheduled for **February 26 at 10pm**

Preparing for an upgrade:

- ✓ Read documentation
- ✓ QA testing in training database
- ✓ Consult with technical and advisory groups
- ✓ Determine process for new functionality and features
- ✓ Update procedures and training materials



# 2023 Training Stats: Live Sessions

In 2023, Member Services held

- **10** Training Sessions
- **21** Consultations
- **4** Conference Presentations



There were **472 total attendees** at our live sessions

# 2023 Training Stats: Migration Training

Member Services also led training for the Warren-Newport migration, including

- **21** Training Sessions
- **10** Consultations



There were **213 total attendees** at the migration training sessions

# 2023 Training Stats: Online Courses



**2,236** Users



**4,461** Sessions



**518** Quizzes

## Top 5 Courses by Users:

- 1 Introduction to Polaris and Leap
- 2 Circulation Functions in Leap
- 3 Introduction to Searching in Leap
- 4 Holds and Hold Applications in Leap
- 5 Introduction to Simply Reports

# 2023 Training Stats: Online Courses

Polaris library staff from **all over the country** used our online training courses in 2023, including Phoenix, Columbus, New Orleans, and Salt Lake City.

## Top 5 Cities by Users

- 1 Northbrook
- 2 McHenry
- 3 Gurnee
- 4 Grayslake
- 5 Chicago

# 2023 Training Stats: YouTube Channel

## [CCS YouTube Channel](#)



**9,156** Views



**787** Hours Watched

## Top 5 Videos by Views:

- 1 Introduction to Leap and Polaris
- 2 WNPL Migration: Go-Live Review and Offline Demo
- 3 Simply Statistics: Creating Statistical Reports in Simply Reports
- 4 Find More IL Webinar
- 5 WNPL: Welcome to CCS and Polaris

# Member Engagement

Watch CCS News - Survey coming soon!

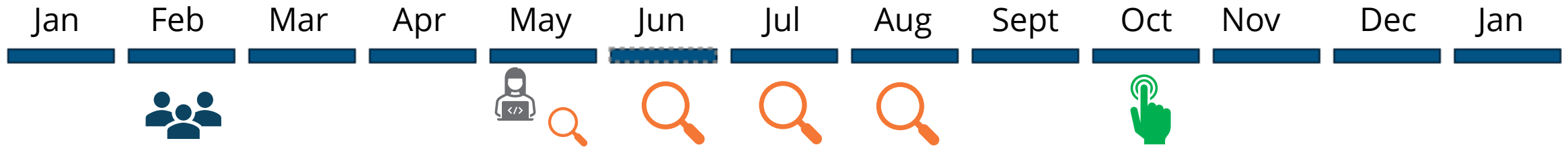
# Upcoming Training

- February 7: [Simply Reports for Patron Accounts](#)
- February 13: [Simply Reports for Cataloging and Serials](#)

## **Still being planned:**

- Find More Illinois Training
- SQL Training with Matt Hammermeister
- Polaris 7.5 Training

# Key Dates in 2024



CCS Hires Member Services Associate and User Experience Specialist



Target date for UX testing



Go Live for Find More Illinois



Go Live for Mt. Prospect and Waukegan