**Zoom Meeting Information:**

Topic: IT Technical Group

Time: March 19, 2024, 9:30 AM Central Time

Join Zoom Meeting

<https://us02web.zoom.us/j/81285176249?pwd=cG02Wm5DN2hyekQ1S0FidVBuU1FrZz09>

Call ln Number: +1 312 626 6799

Meeting ID: 812 8517 6249

Passcode: 577723

1. Call to Order.
2. Approval of September 19, 2023 minutes.
3. Reports of CCS Staff
   1. Rebecca Malinowski, Executive Director
4. Old Business
   1. None
5. New Business
   1. New officers to elect at the June meeting
   2. Self-Check Equipment Survey (John Sabala – Fox River Valley)
   3. Vendor List Pool (Smruti Savarkar – Warren-Newport)
   4. Ticketing Systems (Michael Pocrnich – Wilmette)
   5. Data Warehouse Solutions for Library Service Reports (Tyler Works – Warren-Newport)
   6. Computer Replacement Criteria (Nora Mastny – Prospect Heights)
   7. Platforms for Managing Documentation (Brian Wilson – Lincolnwood)
   8. EZProxy and Alternatives (Smruti Savarkar – Warren-Newport)
   9. Use of Printing Codes (Smruti Savarkar – Warren-Newport)
   10. Patron Facing Payment Solutions/Credit Card Processors (Smruti Savarkar – Warren-Newport)
   11. KnowBe4 Phish Alert (Smruti Savarkar – Warren-Newport)
   12. Email Spam Filtering Products (Smruti Savarkar – Warren-Newport)
   13. Issues from the floor
6. Next meeting time and place – Zoom until decided otherwise:
   1. June 19, 2023
7. Adjournment